**DevOps Engineer / Linux System Administrator**

# Is this you?

You love technology and are an organized, detail-oriented, energetic person with a strong background in working with enterprise data and databases.

You would like to work at a company that is at the leading edge of handling data and managing databases.

You are a highly technical individual, with strong problem-solving and communication skills, and comfortable working remotely.

You are self-motivated AND a data enthusiast.

**If you answered yes, then we have a position for YOU!**

# About Distributed Technology Associates

Distributed Technology Associates, Inc. (DTA) is a Database and Systems Services Provider (DSSP) company providing database and systems support to large and small businesses. Based out of Boxborough, MA (USA), DTA provides services to clients in North and South America, Europe, and India.

# Our Remote Database and Systems Administration Services along with our Consulting Services are for Oracle, SQL Server and Neo4j databases, and for Linux and Windows platforms. Additionally, we provide our clients with short-term database / systems consulting services for these platforms and also long-term database / systems support on these platforms.

For detailed information about our company, please visit our website at <http://www.dtainc.us>

# Job Summary

We are looking for a **DevOps Engineer / Linux System Administrator** who hasexperience working with databases and systems, to join our USA Services Team. If you are looking for challenges and variety in working with data and databases, you will find plenty of it at DTA. We specialize in handling enterprise servers & databases and have been at it for 20+ years.

As a member of the System and Databases Support Team, you will provide technical assistance to users experiencing difficulties with their databases, and/or their servers. This position involves tasks that database / systems administrators typically do to resolve the clients’ technical issues with servers & databases.

**This job requires someone who has excellent diagnostic and problem-solving skills along with excellent communication**.

This position will involve working closely with our clients who are primarily located in USA and Europe. We are very much interested in candidates who have prior work experience working with companies globally. While the work will primarily be done remotely the person filling this position will be expected to travel to DTA and client offices periodically.

Our ideal candidate will be detail-oriented, works well with other team members, and will thrive in a fast paced, high-energy, multi-tasking environment. This role requires someone who can combine technical and customer-management dimensions along with the ability to project confidence in speaking and presenting in a collaborative customer setting.

# Responsibilities Overview

As a member of our global Services team, provide on-demand support on server and database related matters to our customers 24x7x365 for the following: Operating System (Linux/Windows) and Databases (Oracle/SQL Server/MySQL/Neo4j):

* Assess and design solutions for client environments based on Oracle, Linux, Neo4j and other technologies.
* Document the support calls, procedures, and outcomes of customer calls. Assist in building the technical support database to improve the support procedures.
* Support the Systems and Databases Support Team in USA during their off hours to provide technical systems support for the Linux and Windows Operating System based environments.
* Manage Service Requests with operating system and database vendors.
* Install server & database management and monitoring kits for new clients.
* Provide On-Call support one week per month and one weekend per month for managed services related tasks.
* Utilize the company tools and processes to monitor the databases and systems of our clients. This includes monitoring of the hardware, the operating system (Linux/Windows), and databases (Oracle/SQL Server/MySQL/Neo4j).
* Architect, design and migrate client environments to virtualized or cloud-based infrastructures.
* Manage Service Requests with operating system and hardware vendors
* Build and enhance current operations documents for administration tasks.

# Job Requirements and Qualifications

* Bachelor’s degree with a background in math will be a PLUS.
* Must have 8+ years system administration experience with mix of Linux and Windows in a medium to large business environment. Must have command level mastery and shell scripting experience in a mix of Windows and Linux environments.
* Must have experience in using automation tools (Cloud Formation, Terraform) to build cloud infrastructure.
* Must have experience in Apache and other webserver administration on Linux platforms
* Must have exposure to VMware or other enterprise virtualization software.
* Certification with Red Hat or any other Linux variant will be a BIG PLUS.
* Experience in at least one (or more) public cloud environments ( AWS / Azure / GCP ):
* Performance Tuning and Troubleshooting skills is a BIG PLUS
* Fluent in the use of Microsoft Office Applications ( Outlook / Word / Excel ).
* Must be able to work in a complex, dynamic team environment and possess good organizational skills.
* Ability to communicate with individuals and in an articulate, professional manner.
* Experience with automation and configuration control systems like Ansible, Puppet or Chef.
* Ability to organize, prioritize, and handle multiple assignments on a daily basis.

# Compensation

DTA offers a competitive salary commensurate with experience. The benefits include bonus, health insurance and vacation. We work with the latest technologies, offering training to all staff members. Our strong commitment to offering our staff a solid work-life balance is evidenced in our offering of flexible schedules, a full benefits package and a competitive salary.

# Work Location:

**Location of Work: Boxborough, MA. USA based candidates only.**

# To Apply

If you would like to be considered for this position please forward the following to: jobs@dtainc.us

* Resume
* Salary requirements
* Cover letter